

## Mission Statement

**Providing comprehensive solutions to ending homelessness and achieving self-sufficiency.**

Central City Concern meets its mission through equity-based, comprehensive strategies that foster health and social and economic strength for people experiencing disproportionate barriers to success. Together, we venture on a journey of personal and community transformation, embracing:



Direct access to housing which supports lifestyle change.



Integrated healthcare services that are highly effective in engaging people who are often alienated from mainstream systems.



The development of peer relationships that nurture and support personal transformation and recovery.

Attainment of income through employment and/or accessing benefits.



## Central City Concern Programs & Services



### Housing Services:

- 1,700 units of affordable housing
- Alcohol and Drug Free Community housing
- Family Housing
- Housing for Veterans
- Recuperative Housing
- Recovery Mentor Program
- Peer-delivered Supportive Housing



### Health and Recovery Services:

- Benefits & Entitlements Specialist Team
- Bud Clark Clinic
- CCC Pharmacy
- CCC Recovery Center
- Community Engagement Program
- Eastside Concern
- Hooper Detoxification Stabilization Center
- Housing Rapid Response
- Imani Center
- Letty Owings Center
- Old Town Clinic
- Old Town Recovery Center
- Puentes/Esperanza Juvenil
- Recuperative Care Program
- Sobering Station & CHIERS



### Employment Services:

- Employment Access Center
- Career Access Center for CCC clients
- Employment Recovery Program
- Homeless Employment Support
- Supported Employment

### Social Enterprises/ Direct Employment Opportunities:

- Central City Bed ®
- Central City Coffee ®
- Clean & Safe
- Community Volunteer Corps
- Supported Labor and Training Programs



## Central City Concern Pharmacy

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A 501(c)3 non-profit organization

## Medication Therapy Management

Medication Therapy Management is provided at the Central City Concern (CCC) Pharmacy by appointment or drop-in to assist patients that have established care at Old Town Clinic.

Patients can speak with a pharmacist about the progression of their medication regimen. By participating in Medication Therapy Management, patients may assure their medications are used safely, effectively, and in a way that ultimately provides the most benefit.

Pharmacists provide Medication Therapy Management to help patients get the best benefits from their medications by actively managing drug therapy and by identifying, preventing, and resolving medication-related problems.



## Anticoagulation Clinic

The CCC Pharmacy provides an Anticoagulation Clinic where patients may receive INR's (international normalized ratio). For patients who take Warfarin, Central City Concern pharmacists can help manage Warfarin therapy. Warfarin management appointments are available on an appointment or drop-in basis

### BLOOM

The CCC Pharmacy offers a BLOOM program for diabetic patients. In this program, patients who have been diagnosed with diabetes undergo assessments and are offered healthy living choices regarding dietary habits, exercises, and care specializing in the ongoing care of diabetic conditions. BLOOM pharmacists are available to support you and your doctor in managing diabetic medications.



## Consultation

At the Central City Concern Pharmacy, patients are provided with free consultations with the pharmacist when requested.

Our pharmacists can answer questions or concerns patients may have regarding medication, including but not limited to:

- What is the name of my medication and what does it do?
- What if I forgot to take my medication?
- When and how should I take my medication?
- What about taking several medications at once?
- Could this medication give me an allergic reaction?
- How will alcoholic beverages affect me?
- What if I am pregnant or breastfeeding?
- Should I change my daily activities?

### Pharmacy Hours

**Monday:** 8:30 a.m. to 5:30 p.m.  
**Tuesday:** 8:30 a.m. to 5:30 p.m.  
**Wednesday:** 9:30 a.m. to 5:30 p.m.  
**Thursday:** 8:30 a.m. to 5:30 p.m.  
**Friday:** 8:30 a.m. to 5:30 p.m.

Closed weekends and holidays.

## Benefits of Using CCC Pharmacy

There are many benefits of using the Central City Concern Pharmacy as a patient's main pharmacy!

- Synchronization to conveniently pick up all prescribed medications once a month.
- Patients may request to have their medications refilled automatically.
- Bubble packing is available to aid in dosing compliance.
- The pharmacist will keep track of all medications that are prescribed to the patients.
- The pharmacist can make sure all of a patient's medications do not interact with one another for their personal safety.
- The pharmacist is available to work closely with you and your doctor.

### Please Note

- Central City Concern Pharmacy only fills medications that have been prescribed by a Central City Concern provider. We are unable to fill those prescribed by ERs, hospitals, or dental clinics.
- Generally, Central City Concern Pharmacy does not dispense controlled substances. Any questions about this can be answered by one of our Pharmacy staff members.